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December 1, 2006

VIA ECFS

Marlene H. Dortch, Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, DC 20554

Re: *Notice of Written Ex Parte Presentation – CC Docket No. 96-115; RM 11277*

Dear Ms. Dortch:

This letter is to advise you that Donna Epps and Karen Zacharia, on behalf of Verizon, and Charon Phillips, on behalf of Verizon Wireless, had a telephone conversation with Julie Veach of the Wireline Competition Bureau to discuss the petition filed by the Electronic Privacy Information Center (“EPIC”).

We discussed why a definition of “call detail records” that includes originating and terminating telephone numbers as set forth in Verizon Wireless’s October 18 *ex parte*¹ is appropriate, and why a broader definition would interfere with carriers’ ability to serve their customers in the context of customer service calls. For example, if the definition of call detail records included the time, date, and duration of calls, carriers would be limited in their ability to address customer questions about their bill such as why a customer exceeded his or her monthly allocation of minutes. Likewise, a restriction on the discussion of charges associated with calls could interfere with legitimate questions by customers about their accounts and provide no defense against pretexters.

¹ Letter of John T. Scott, III, Verizon Wireless to Marlene H. Dortch, Secretary, Federal Communications Commission, CC Docket No. 96-115 (filed Oct. 18, 2006).

Ms. Dortch
Page 2
December 1, 2006

Consistent with the Commission's rules on *ex parte* communications, please associate this letter, which is being filed electronically, in the captioned docket. Please let me know if there are any questions related to this filing.

Very truly yours,

A handwritten signature in black ink, reading "Charon Phillips". The signature is written in a cursive style with a large, looping initial "C".

Charon Phillips

cc: J. Veach